

Details of Complaints/Grievances discussed in the Suvidha Samagam held on- 27.03.2024

(a) Name of the Branch Office- DCBO-BANKURA

Organized by ESIC, SRO-Durgapur & EPFO-Durgapur at M/S Shyam Steel , Mejia Block, Bankura-722143 (Venue name.)

(b) Name of the Branch Manager- Officers & Staffs of ESIC & EPFO-Durgapur-

ESIC Officials- Sh. Netai Ganguly, SSO & Sh. Kalyan Hansda, LDC  
EPFO Officials- Sh. Samarjit kumar poddar, EO, Sh M B K Singh SSSA &  
Sh. Gaurav Biswas, SSSA

(c) Date of Suvidha Samagam- 27.03.2024

(d) No. of IPs/Beneficiaries attended- 19

(A)	Nos. of Grievances received	Nos. of Grievances disposed	Nos. of pending Grievances	Details of Grievances
	00	00	NIL	
(B)	Nos. of Complaints received	Nos. of Complaints disposed	Nos. of pending Complaints	Details of Complaints
	NIL	Nil	NIL	NIL

*Netai Ganguly*  
(SIGNATURE OF THE BOM)  
Social Security Officer / सामाजिक सुरक्षा अधिकारी  
SRO-Bankura/ औद्योगिक सह शाखा कार्यालय-बांकुरा  
Corporation/ क. रा. बी. निगम  
Ministry of Labour and Employment/ श्रम और रोजगार मंत्रालय  
Government of India/ भारत सरकार